



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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JUL 29 2004

Technology Center 2100

Applicants: James J. Crow, Dennis L. Parker

Assignee: Motive, Inc.

Title: DISTRIBUTED SERVICES ARCHITECTURE THROUGH USE OF A  
DYNAMIC SERVICE POINT MAP

Serial No.: 09/542,273 Filed: April 4, 2000

Examiner: L. Wang Group Art Unit: 2155

Docket No.: MTV0016US

Austin, Texas  
July 21, 2004

MAIL STOP AMENDMENT  
COMMISSIONER FOR PATENTS  
P. O. Box 1450  
Alexandria, VA 22313-1450

**PETITION FOR EXTENSION OF TIME**

Dear Sir:

Applicants respectfully petition for a one-month extension of time within which to respond to the April 19, 2004, outstanding Office Action, such extension allowing the undersigned until August 19, 2004 to respond.

Please charge the amount of \$110.00 as set forth in the enclosed transmittal letter.

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P. O. Box 1450, Alexandria, VA 22313-1450, on July 21, 2004.

  
Attorney for Applicants

  
7/21/04  
Date of Signature

Respectfully submitted,

  
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